



Member Complaints 2017/18

Report to	Standards Committee
Ward(s):	All
Key Decision:	N/A
Papers relied on:	Complaints Records

Recommendation:

- **To note the Report**

1 Executive Summary

- 1.1 To provide an update on the handling of complaints against Councillors by the Committee so as to keep the Committee informed of issues of probity in the Council.

2 The Proposal

- 2.1 The Council agreed new arrangements for dealing with complaints against councillors at its meeting on 27 July 2017. This followed a review of the arrangements by the committee the previous year. These have been publicised on the Council's website and made available to members of the public and councillors as required.
- 2.2 Members of the Committee, the Independent persons and the Independent Standards Assessors have been trained in the new procedures which have been in force since July 2017.
- 2.3 The Chair has suggested and it is good practice for a summary of Code of Conduct complaints, including details of complaints received during the year and comparative data for preceding years, be made to each meeting of the Committee. This information is set out below:

Year	No
2014/15	13
2015/16	17
2016/17	1
2017/18	6

3 Key issues for consideration

- 3.1 The Committee are asked to note the number of complaints and any implications this might have for the work programme for the coming year.
- 3.2 The Committee are also asked to comment on the implementation of the new arrangements for dealing with Complaints and suggest any improvements or modifications.

4. Corporate implications

4.1 Legal Implications: None identified

4.2 Financial implications: None identified

4.3 Risk management

A risk assessment has been completed in accordance with the council's risk management process and has identified no significant (Red or Amber) residual risks that cannot be fully minimised by existing or planned controls or additional procedures.

4.4 Equalities implications: None identified

4.5 Consultation and communication: Not applicable

4.6 HR implications: None identified

Date: 24 January 2018

Lead officer	Head of Law and Governance
Report author	Deputy Monitoring officer
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Confidentiality	It is considered that information contained within this report (and appendices) do not contain exempt information under the meaning of Schedule 12A of the Local Government Act 1972, as amended, and therefore can be made public.